

WINTER 2014

A LETTER TO OUR WARM FRIENDS



752 MAIN ST, HOLDEN, MA 01520

\*\*\* 508-829-0044 \*\*\*

www.harringtonoilinc.com

### HEATING OIL SOLUTIONS!



### MESSAGE FROM THE BROTHERS

As we write this, oil prices are as low as they have been in several years. Hopefully the price will stay low throughout this winter's heating season.

We are thrilled with the addition of Brian Grenier, our first in-house Service Technician (see more below "New to Our Office" on Brian). With the addition of our own Service Department we will be able to serve you even better. Additionally Brian is capable of installing new boilers, burners, water heaters and oil tanks. Until we increase our Service Department staff, we will still continue to sub contract some of the Service calls out to the independent contractors, that we have used since opening our doors 4 1/2 years ago. If you prefer to have the same Technician that you've had in the past servicing your heating system, we will gladly coordinate your preference. We look forward to growing the service department as we continue to strive to give our customers the best service possible.

We continue to prepare for and look forward to another winter heating season of caring for our customers. We are very thankful for your business!

### NEW TO OUR OFFICE



Harrington Oil is proud to announce a new addition to the Harrington Oil team. Brian Grenier, an experienced service technician, is now our first in-house HVAC service technician. Brian joined Harrington Oil at the end of August and has been receiving rave reviews for his knowledge, thoroughness, politeness and cleanliness.

### TANK TRAY

The tray slips between the tank legs of the oil tank and catches any oil should a leak develop. It's a great idea to have a tank tray especially if you have a finished basement. The pan holds approximately 15 gallons, giving the owner enough time to deal with the situation before it becomes an expensive environmental problem. The cost is \$105.19 with tax, please phone our office if interested in having a tank tray installed at 508-829-0044.



### OFFICE HOURS and ONLINE SERVICE



**WINTER** hours from November through March are Monday through Friday 8:00 am to 5:00 pm and **Saturday 9:00 am to 12:00 pm** for payments and questions. Should you need to contact us during non-business hours, please feel free to visit our website at [www.harringtonoilinc.com](http://www.harringtonoilinc.com). We offer a secure internet connection for ordering oil or emailing a staff member with questions on your account. Your emails will be responded to promptly on the next business day.

Phones are answered 24 hours a day by a Harrington Oil employee to handle **any emergency**. Please phone during normal business hours with any questions on billing or account information.

If there is a phone problem with the regular office number, contact Patrick's cell phone at **508-523-8358**.

### TANK GUARD PROTECTION PROGRAM



Like everything else in today's world, the cost to replace an oil tank has risen over the past few years. Today, replacing an oil tank for any reason (including disposal of the old tank) can easily cost \$2,000 or more, and this cost is something that is not usually covered by homeowners insurance.

The Tank Guard® program offers corrosion protection and warranty service for above ground oil tanks. When you enroll in the program you get the peace of mind of knowing your tank is covered and will be replaced if your oil tank leaks. Please phone our office for more information on this program.



### TUNE-UP TIME

It's never too late to have your boiler or furnace tune up. A properly cleaned system runs more efficiently using less oil and gives you peace of mind that you will be warm this coming heating season. Please feel free to contact our office to schedule an appointment at 508-829-0044.

**REMEMBER SCHEDULE YOUR DELIVERY 2-3 DAYS IN ADVANCE.** Please refer to the following chart

| <b>TOWN/DAY DELIVERY SCHEDULE</b> |               |             |           |           |
|-----------------------------------|---------------|-------------|-----------|-----------|
| MONDAY                            | TUESDAY       | WEDNESDAY   | THURSDAY  | FRIDAY    |
| HOLDEN                            | HOLDEN        | HOLDEN      | HOLDEN    | HOLDEN    |
| PAXTON                            | BOYLSTON      | CLINTON     | PAXTON    | AUBURN    |
| RUTLAND                           | MILLBURY      | LANCASTER   | LEICESTER | CHARLTON  |
| WORCESTER                         | N. GRAFTON    | LEOMINSTER  | RUTLAND   | WORCESTER |
| 01602                             | SHREWSBURY    | PRINCETON   | WORCESTER | 01604     |
| 01603                             | WORCESTER     | STERLING    | 01602     | 01605     |
| 01609                             | 01604 & 01605 | W. BOYLSTON | 01603     | 01606     |
|                                   | 01606 & 01607 |             | 01609     | 01607     |

**CUSTOMER LOYALTY**

Harrington Oil greatly appreciates the loyalty and referrals our customers keep sending. As we enter our 5<sup>th</sup> heating season, we greatly appreciate all who continue to support Harrington Oil.

**ENERGY SAVING TIPS**

- **ADJUST YOUR WATER HEATER** to 120 degrees to lower your water heating costs. **Save \$12-\$30 annually for each 10 degrees F you reduce your water heater temperature.**
- **UPGRADE AND SAVE!** Replace old inefficient boilers and hot water heaters with new energy efficient boilers (contact our office for current **assistance programs**).
- **INCREASE YOUR R-FACTOR.** Insulate floors, ceilings, and attics to save money and increase your comfort. **R-38 insulation in the attic and R19 insulation in the subfloor is recommended. Caulk around windows to stop drafts.**
- **CLEAN IS COOL!** Vacuum your refrigerator coils (underneath and behind) once a year. The coils work best when clean and unobstructed - dissipating heat instead of using excessive electricity.



*Have a Save and Healthy Holiday Season!*

Harrington Oil, Inc.  
PO BOX 563  
Holden, MA 01520

**PRSR STD**  
U.S. Postage  
**PAID**  
Marie's Direct Mail  
Worcester, MA

*Automatic Delivery*

*Why you should consider automatic delivery*

- *If your tank gauge is faulty you may get a false reading and possibly run out.*
- *If a sudden cold snap hits, you may use more fuel in a shorter time than you had intended.*
- *No need to worry about running out of oil or watching your gauge.*

**POTENTIAL QUICK FIXES FOR LOSS OF HEAT**



If you don't have heat, you may be able to fix the problem yourself and save time. Try these steps before you call us, and you may get your heat back immediately:

- ✓ Make sure that the oil burner emergency switch is in the "ON" position.
- ✓ Set the thermostat above room temperature.
- ✓ Check the fuel oil level gauge on your oil tank to be sure that the tank contains oil.
- ✓ Press the re-set button once only. If the burner does not start immediately, do not press the button again.
- ✓ If the burner or furnace does not run at all, check for a blown or loose fuse or a tripped circuit breaker.

If you have a steam heating system, check the water level and refill the boiler if needed.