

Oil Burner Service Policy Residential Units Only

Includes annual tune up plus:

- Emergency service available 24 hours a day for no heat calls during the heating season.
- No charges for emergency service calls if the repair is associated with the following replacement parts:

- ✓ Blast Tube
- ✓ Blower Motor
- ✓ Burner Couplings
- ✓ Burner Fan
- ✓ Burner Motor
- ✓ Cad Cell
- ✓ Electrodes & Porcelains
- ✓ Emergency Switch
- ✓ End Cone
- ✓ Firematic Switch
- ✓ Firematic Valves
- ✓ Fuel Pump
- ✓ Gauge Glass & Washer
- ✓ Ignition Leads
- ✓ Limit Controls
- ✓ Master Control
- ✓ Nozzle
- ✓ Nozzle Adapter
- ✓ Nozzle Line
- ✓ Oil Cartridge
- ✓ Oil Filter
- ✓ Oil Gauge
- ✓ Powerhead
- ✓ Pump Strainer & Gasket
- ✓ Solenoid Valve
- ✓ Standard Thermostat
- ✓ Transformer
- ✓ Turbulator
- ✓ Vent Alarm
- ✓ Vent Cap

Annual tune up of the heating system includes the following;

- Complete vacuuming of the system (ducts not included)
- Clean and set electrodes
- Check and clean heat exchanger
- Clean and adjust the burner/ignition controls
- Clean and check breeching
- Check and replace standard burner gasket, oil pump strainer and gasket
- Replace nozzle
- Replace oil filter
- Perform combustion efficiency testing



www.harringtonoilinc.com

508-829-0044

**“Experience a company that truly
cares for its’ customers”**

*** General Terms and Conditions:**

*This agreement is available only to our **automatic** delivery oil customers. Customer must purchase all their fuel requirements from Harrington Oil.*

A complete tune up and inspection of the system is required prior to authorization of a service policy. Tune up will be covered by the service policy if it passes inspection.

All oil supply and return lines between the oil tank and oil burner are not covered under this service policy. To have a service contract your oil line must be protected per MA Code 527 MCR 4.04e.

www.mass.gov/dep/cleanup/laws/hhsl.htm

Coverage shall become effective for one year after inspection and approved by Harrington Oil. The service policy will automatically renew annually. Such renewal shall be subject to any price changes made by Harrington Oil.

Invoices that are 30 days over-due will suspend this policy until the account is made current.

Harrington Oil service policy specifically excludes service required resulting from acts of God, frozen pipes or electrical power interruptions.

Harrington Oil has the right to modify the General Terms & Conditions for this Service Policy at anytime.

BEFORE YOU CALL FOR SERVICE

Here are some suggestions that may save you making a call for service when your oil burner doesn't seem to be working. Before you call, check:

1. Your thermostat. If not set properly, increase setting five degrees and see if the boiler starts.
2. Make sure both emergency boiler switches are ON. These are normally located at the top of the basement stairs and near the boiler.
3. Check electrical panel for tripped circuit breakers or blown fuses.
4. The water level of the boiler on steam systems. If low, open valve and fill boiler until proper level is reached.
5. Press the RED reset button on the relay control ONCE, if everything else has been checked. If the burner starts and runs only momentarily, turn burner off and call us.

Service calls made to correct the above problems are not covered by this agreement and may be charged at the current hourly rate.



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Oil Burner Service Policy

A Harrington Oil Service Policy offers you protection from unexpected repairs, convenience and year round peace of mind. Our service policy also includes an annual tune-up to keep your heating system running at peak efficiency.

Our experienced service team is only a phone call away whenever you need us. Harrington Oil is dedicated to offering the best service possible to all of our oil customers.

Your heating comfort is our business.